



Wednesday, October 11

| Time | Session | Location | Speaker |
|------------------|---------------------|-----------------------------|---------------|
| 8:00 AM | Golf Shuttle Leaves | Hotel Main Lobby | |
| 9:00 AM | CUSI 2 Man Scramble | George Fazio Course | |
| 9:30 AM | Registration | Outside the Palmetto Market | |
| 10:00 am-2:00 pm | UMS Training | May Room | Matt McLendon |

Working Lunch Served at 12:00

| | | | |
|-----------------|-----------------------------------|--|----------------|
| | | Deck and Courtyard (Outside The Market) | |
| 5:00 pm-7:00 pm | Welcome Reception & Announcements | | Calandra Short |

Thursday, October 12

| | | | |
|--------------------------|---------------------------------|---------------|---|
| 8:00 am-9:00 am | Breakfast | May Room | |
| 9:00 am-10:00 pm | Development Review-New Features | May Room | Matt McLendon |
| 10:00 am-10:45 am | Development Roundtable | May Room | Matt McLendon |
| 10:45 am-11:00 am | BREAK | | |
| 11:00 am-12:00 pm | MIP Accounting | May Room | |
| 11:00 am-11:30 am | CBSW Group | Breakout Room | CJ Ledgerwood, Neil Mathes, Mario Trimarchi |
| 11:30 am-12:00 pm | MMRS | Breakout Room | CJ Ledgerwood, Neil Mathes, Mario Trimarchi |
| 12:00 pm-12:30 pm | BREAK (Lunch set-up) | | |

Working Lunch

| | | | |
|------------------|--|---------------|--|
| 12:30 pm-1:30 pm | Online Utility Exchange | May Room | Scott Munn & Karen Murphy |
| 1:30 pm-2:00 pm | CUSI IT | May Room | David Short |
| 2:00 pm-3:00 pm | Can Am Teller Cashiering | May Room | Scott Stickel, Kim Blair, Josh Langemann |
| 1:30 pm-2:30 pm | Pre-Scheduled 1-on1 Sessions | Breakout Room | |
| 3:00 PM | Afternoon Break To-Go & Dismiss | | |

6:00 pm-9:00 pm Dinner in the Courtyard

Friday, October 13

| | | | |
|--------------------------|------------------------------|---------------|-------------------------|
| 8:30 am-11:00 am | Pre-Scheduled 1-on1 Sessions | Breakout Room | |
| 8:00 am-9:00 am | Breakfast | May Room | |
| 9:00 am-9:30 am | CUSI Payment Services | May Room | Sean Harrington |
| 9:30 am-10:30 am | Jack Henry-Remit Plus | May Room | Dave Swan & Danny Casey |
| 10:30 am-10:45 pm | BREAK | | |
| 10:45 am-11:45 am | Customer Roundtable | May Room | |
| 11:45 am-12:00pm | Final Q & A | May Room | |
| 12:00 pm-12:30 pm | DISMISS | | |